



VISA CHECKCARD CARDHOLDER DISPUTE

Member name:

Member #:

Card number:

Dispute Amt:

Company name:

Charge date:

Credit date:

I have examined the charges on my credit card and question the above transaction. The following explain my dispute:

- The amount of the sales slip was increased from \$ _____ to \$ _____. Enclosed is a copy of the sales slip prior to the alteration.
- The credit slip was listed as a sale on my statement. I have included a copy of the credit slip.
- I certify that the charge above was not made by me or by a person authorized by me to use my card, nor were the goods or services represented by the above transaction received by myself or a person authorized by me.
- I received a price adjustment on the above transaction and it has not appeared on my statement. I have included a copy of the credit slip.
- I certify that only one transaction was made with the above referenced merchant. On my statement, the same merchant has processed a second charge to my account, which I neither participated in nor authorized. Also, my card was in my possession at the time of the second transaction.
- I participated in the above transaction, but have returned the merchandise.
- Although I did engage in the above transaction, I am disputing a portion in the amount of \$ _____. I am disputing the charge because (See Attached)
- I contacted the merchant on _____ and canceled the membership/insurance/reservation. My cancellation number is _____.
- A complete explanation is attached.

Cardholder signature _____ **Date** _____